



Return Policy

We know that nothing is certain in the Hot Rod and Muscle Car market, or in life for that matter. Unisteer Performance Products strives to be reasonable in regards to returning products. If for whatever reason the product you purchased does not work on your vehicle, you are not satisfied with the performance or appearance of the product, or it is not what you specifically ordered, you may return the product for a full refund, providing that the following guidelines are met.

-THIS RETURN POLICY DOES NOT PERTAIN TO ANY OF OUR CUSTOM MADE PRODUCTS-

1.) Unisteer Performance Products will accept returns from customers who have purchased their products directly from Unisteer Performance Products. Unisteer Performance Products is not responsible for accepting returns of products purchased through vendors; you must return the product to the vendor from whom the product was originally purchased.

2.) Unisteer Performance Products will only accept returns from the original purchaser of the product and only with proof of purchase. (i.e. sales order number or invoice number)

3.) Unisteer Performance Products reserves the right to inspect products upon return; products damaged in installation, modified, or altered may not be subject to a full refund.

4.) Unisteer Performance Products is not responsible for costs incurred from shipping a product back to Unisteer Performance Products, under special circumstances shipping cost may be incurred by Unisteer Performance Products, at Unisteer Performance Products own discretion.

5.) Regarding Power Steering Rack & Pinions, and Power Steering Boxes:

Any customer who is convinced that a power steering component from Unisteer Performance Products has failed is welcome to send it back for testing. Unisteer Performance Products warrants all of its products against such a failure. Unisteer Performance Products will test the product on our factory testing facilities; any products that fail testing will be repaired or replaced and shipped back to the customer free of cost. Any product that does not fail may be returned to the customer at their own expense. Unisteer Performance Products is not responsible for freight costs incurred in shipping a product to our facility.

6.) Regarding Custom made products:

Any custom-made one of a kind products including but not limited to rack & pinions, shaft assemblies, and brackets, are not returnable or refundable provided that these products are made to the customers original specifications on file with Unisteer Performance Products.

7.) Unisteer Performance Products preferred method of refunding money is credit card. All returns on purchases made with a credit card are refunded to that credit card. If you made your purchase at a show in cash, paid with a money order, or check; if possible have a credit card ready too which we can credit your refund. Under special circumstances returns may be refunded with a company check: no refunds are given in cash.

8.) All returns must have an approved RGA (Returned Goods Authorization) number. Please refer to the procedure on the next page for details.

How to send a return to UNISTEER

ALL RETURNS MUST BE PRE-AUTHORIZED by us first by calling 800-338-9080.

- 1.) Please have a copy of your invoice ready when you call in. You will need to give the sales order number to a Unisteer representative over the phone.
- 2) Call us to arrange the return with a phone representative, who will give you an RGA number. You will be asked the reason as to why you wish to return to the product.
- 3) Use the information to fill out the form on the bottom half of this page and include the form with your product when you send it back to Unisteer.
- 4) Ship the product back to:

Unisteer Performance Products
Returns Dept
1555 Enterprise Pkwy
Twinsburg OH 44087
USA

Please mark your RGA# on the outside of the package and include the form, in the package.

Unisteer *Performance Products Return Form*

Name:_____	Phone#(____)_____	Date:_____
Product:_____		
RGA#_____	Sales Order #_____	
Reason For Return: (Circle One)	Remarks:	
Return	_____	
Wrong Finish	_____	
Damaged/Wrong Size	_____	
Product Failure	_____	
Testing(Power Steering Components)	_____	
Other:(Please Explain)_____	_____	

WWW.UNISTEER.COM

**NO RETURNS OTHER THAN WARRANTY ACCEPTED AFTER 90 DAYS OF PURCHASE
UNISTEER. MAVAL MFG WILL NOT BE HELD LIABLE DUE TO MODIFICATIONS MADE BY
CUSTOMER. MODIFICATION OF UNIT VOIDS WARRANTY**

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(01/11/2007)

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